



3551 - 85 Street SW  
Calgary - Alberta  
T3H 3V7  
(403) 686-7708  
<http://eaglepc.com>

July 10, 2002

Mercedes-Benz  
Credit of Canada  
6701 Financial Drive, Suite 200  
Mississauga, Ontario L5N 7J7

Lease Account No. 02-600-90153-01-60001

Dear Sirs:

You approached us by phone and with a follow-up letter, dated June 11, 2002 about the above mentioned lease and our options.

At the time of the phone call we were almost ready to agree to purchase or finance the said vehicle. Unfortunately there are some issues regarding service and quality control, which put us rather in the position to return the vehicle before the lease is actually mature.

The facts we are upset about require some digging into paperwork and we would like to have them in the right order. Therefor we are in the process posting these facts and our opinion on the web:

<http://csbn.net/mb>

We dropped off the vehicle at Lone Star Inc. Tonight at 22:00 with the sheet "Information about returning your leased vehicle". We cannot see at this point that we will purchase this vehicle considering the service we are receiving and the way this car is falling apart.

Regards  
Bernd Boesemeyer  
B&B  
Computing Inc.